

We would like to thank all parents and carers who took the time to complete our recent Parent Wellbeing Survey. Your feedback is extremely important to us and helps us to reflect on our practice as we continue to develop our provision for pupils and families.

### What Parents Told Us

The survey highlighted a number of positive areas. Many parents reported that:

- They feel confident speaking to the school about their child's feelings and wellbeing
- They understand how important it is for children to feel safe, happy, and secure in order to learn successfully
- Staff show care and commitment towards pupils' emotional wellbeing and mental health

We were particularly encouraged by feedback that children often come home happy and that parents feel able to approach the school with concerns when needed.

### Areas for Development

Parents also shared some important areas where we need to improve further:

- **Communication:** Families would welcome clearer, more consistent communication and regular updates, particularly when key staff are unavailable.
- **Parental involvement:** Some parents would like more opportunities to be involved in whole-school wellbeing planning and discussions.
- **Awareness of the Wellbeing Award for Schools:** Feedback showed that many families were not clear about what the award is or what it means for the school.
- **Consistency and early resolution:** Some concerns were raised about the time taken to resolve issues, consistency of routines, and the need for a shared understanding of neurodiversity, behaviour as communication, and EHCP support.

### What We Are Doing in Response

In response to the feedback, we are taking the following steps:

- Improving communication by clarifying points of contact for families and providing more regular, short updates.
- Identifying and sharing a clear **Wellbeing Lead** so parents know who to contact with wellbeing-related concerns.



• Creating structured opportunities each term for parents to share views and contribute to wellbeing planning.

- Providing clear, plain-English information about the **Wellbeing Award for Schools**, including our progress and next steps.
- Continuing staff training focused on trauma-informed practice, neurodiversity, and behaviour as communication.
- Reviewing consistency in routines and communication that have a direct impact on families.

### **Working in Partnership**

We are committed to listening to parent feedback and working in partnership with families to ensure that every child feels safe, supported, and able to thrive. We will continue to update parents as we put these actions into practice.

Thank you for your continued support.